



Tech Tip

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How to find learning resources on the recently redesigned Comfortsite

Before we hit the busy cooling season, it may be advantageous to do some self studies on subjects that the FSR team has referenced in trainings or discussions.

With the launch of the new Link communication system, all technicians need a username and password to access the Diagnostics app. These same credentials allow you access to Comfortsite where Trane’s Learning Management System(LMS) is located.

So first of all, if you do not have those credentials, please see the Comfortsite manager for your company. Only they can do this for you.

Then it’s as easy as 123.

1. Bring up www.comfortsite.com and click on the “Residential Training” option in the header on the home page.
2. The next page will bring up “Elearning / LMS”. Click on “Trane LMS- Single Sign On”. Much bonus info is also available to you in the “FieldTechTalk Sessions”.
3. On the LMS page, enter the subject that interests you into the search box. This will bring up the various learning opportunities on that subject. Many of these courses provide training certificates upon completion.

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