

TRANE DEALER : LMS LEARNING PATH

- Recommended online LMS training courses for install / service techs, service managers and sales reps



LMS stands for:

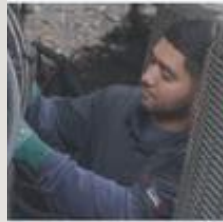
Learning Management System, a web-based platform for owners, office staff, service managers, and technicians to gain business, product, and technical knowledge. It provides access to training courses, progress tracking, and certificate completion for professional development on new and essential topics.

How to get on Trane's LMS:

Go to www.partners.trane.com > Login > Learning > My Learning (LMS)
Or <https://mylearning.tranetechnologies.com/>

Trane Learning Resources: Learning Built for Everyone

FieldTechHelp.com



FieldTechHelp.com

Technical videos allow your technicians access to **up-to-date training on new and existing products** which can be accessed from anywhere at any time.



Learning Paths

Over **30 Learning Paths** are available to you and your employees for several different roles within your company.



eLearning Courses

Over **200 eLearning courses** are available to you and your employees for new and existing products, programs and the basics of HVAC.



Podcasts

Podcast episodes are easy to access from **anywhere at any time**. Click and play from our newsletters or from the LMS.



Manager Access

Create an environment of learning with employees by becoming a manager on the LMS. Invest time **discussing their development regularly** throughout the year. Email the Learning Resources team to get set up.

A LOOK AT WHAT'S COVERED

- Variable Speed
- Indoor + Outdoor Products
- Motors
- Ductless
- Electrification
- Link
- Smart Thermostats
- Installation Tech Shortage
- CDA
- And so much more!

CHOOSE YOUR PATH

- Install Technician
- Service Technician
- RSPs and Sales
- Customer Service
- Marketing
- Management
- Business Development
- NATE
- Core Principles of HVAC
- And so much more!

TRENDING COURSES

- Virtual Plant Tours
- Obituary of a Compressor
- Brazing
- Zoning
- Low-GWP
- Refrigerant Diagnostics
- HVAC Basics + Product Overviews
- Hyperion Air Handlers
- Financing
- Hiring and Retaining Talent

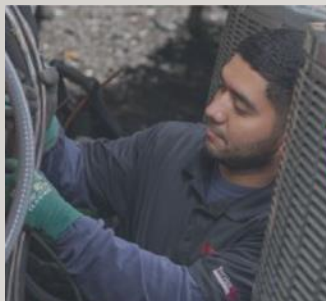
TRENDING PODCASTS

- HVAC: A Conceptual Understanding
- Inflation Reduction Act
- Service Agreements
- 17 SEER2 Variable Speed
- Why Trane
- Variable Speed
- Hiring and Retaining Install Techs
- Why Link
- Refrigerant Transition

MANAGER FEATURES

- Assign courses
- Create learning paths
- Run learning reports
- Track completions
- Receive notifications

Field tech help is another online resources



FieldTechHelp.com

Technical videos allow your technicians access to **up-to-date training on new and existing products** which can be accessed from anywhere at any time.



Need

Role-Based Training?

Service Technician >

Installation Technician >

System Designer >

Retail Sales >

Owner >

Human Resources >

Office Staff >

Marketing >

Distributor >

Need

Technical Training?

Air Handler >

Controls >

Ductless >

Furnace >

HVAC Fundamentals >

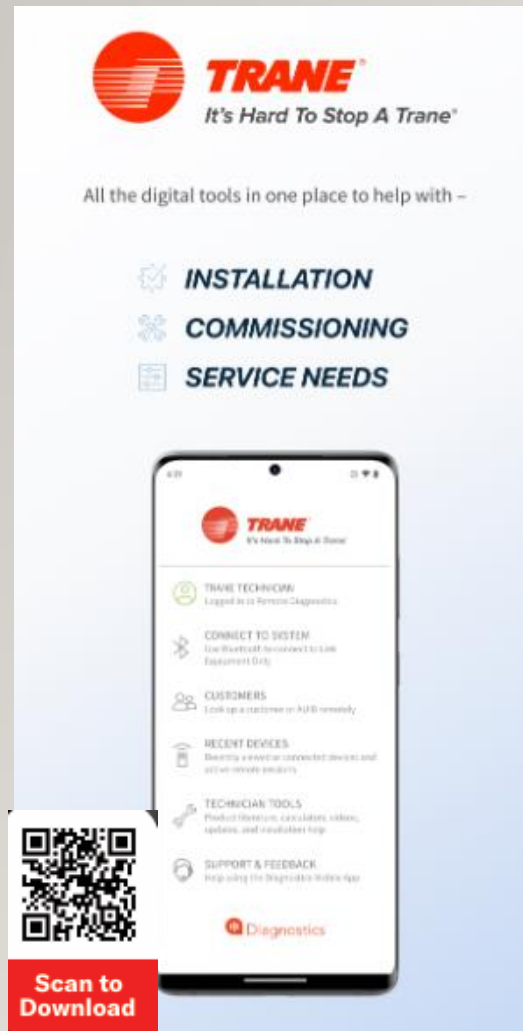
NATE >

Outdoor >

Parts & Supplies / LCU >

Virtual Tours >


Trane Technician App



TRANE
It's Hard To Stop A Trane®

All the digital tools in one place to help with –


- INSTALLATION
- COMMISSIONING
- SERVICE NEEDS



TRANE
It's Hard To Stop A Trane®

- TRANE TECHNICIAN
Logged in to Service Diagnostics
- CONNECT TO SYSTEM
Use Bluetooth to connect to Link Equipment Only
- CUSTOMERS
Look up a customer or add a new one
- RECENT DEVICES
Showing a list of connected devices and other nearby products
- TECHNICAL TOOLS
Product literature, calculators, videos, updates, and a supplier help
- SUPPORT & FEEDBACK
Help using the Diagnostics Mobile App

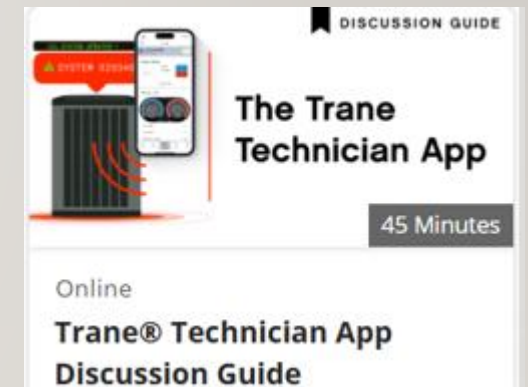
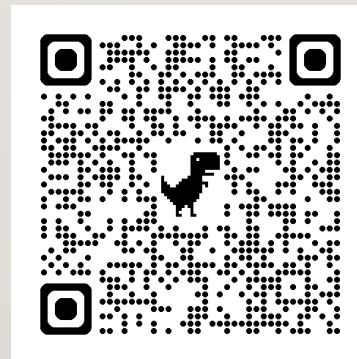
Diagnostics



Scan to Download

The Trane Technician Mobile App is specifically designed to assist technicians streamlining the installation, commissioning, and service processes. By seamlessly integrating with Link Systems, Link Zoning, the app enhances the overall installation experience. Its user-friendly interface provides step-by-step guidance to HVAC technicians, simplifying the setup process. Moreover, it ensures secure access to customer data and enables real-time monitoring of system alerts, improving problem diagnosis efficiency. With the Dealer Remote Configuration (DRC) functionality, HVAC companies can remotely access and monitor homeowners' Link or smart thermostats, enabling proactive servicing.

All technicians need the app. They will need Trane partner portal login. The QR code below is a step-by-step guide on how a office admin can grant access to the Trane partner portal and to the tech app.



DISCUSSION GUIDE

The Trane Technician App

45 Minutes

Online

Trane® Technician App Discussion Guide

How to use the Trane Technician App:
Course code : 646516838

Recommended online LMS training courses

Just search the course code or search the learning path in the LMS search bar:

- **Click the link below to view the course list.**
- [Motor Test Guide / Troubleshooting](#)
- [Newer Technicians](#) (2 pages)
- [24V - Single / Multispeed](#) (2 pages)
- [A2L courses](#)
- [LINK – XV communicating system courses:](#)
- [LINK Zoning](#)
- LCU: SYMBIO: [Symbio Odyssey split system courses](#) - [Symbio Precedent package unit courses](#)
- Sales Reps / Selling Technicians: [Trane](#) – [RunTru](#)
- [Trane diagnostics](#)
- [Virtual factory tours](#)
- [LMS manager: Steps to become an LMS manager and assign courses to your technicians.](#)

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Or <https://mylearning.tranetechnologies.com/>



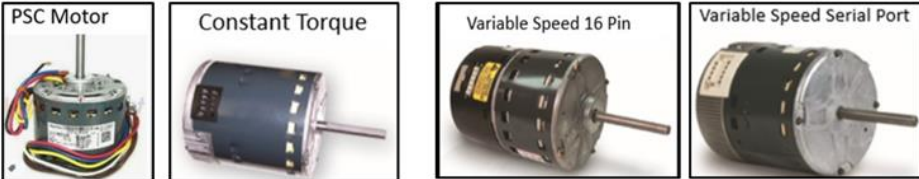
Motor test guide troubleshooting:

The guide is condensed to provide quick steps to help ensure the motor and blower control board are not prematurely condemned. Three specific areas are addressed:

- Diagnostic tools
- Diagnostic processes
- Available training resources

Covering four specific motor types:

- Permanent Split capacitor (PSC)
- Constant Torque (CT)
- Electronically Commutated Motor (16 Pin)
- Electronically Commutated Motor (Serial Port)



Scan the QR code to the motor test guide PDF



FTT: Variable Speed Blower Motor Troubleshooting

In this one-hour session, we will discuss variable speed blower motor troubleshooting; walking through step-by-step processes to determine if the failure is a motor or control issue.

Objectives

After watching this video, you will be able to explain the steps to determine a variable speed blower failure is due to the motor or control board.

Course code: 627751282

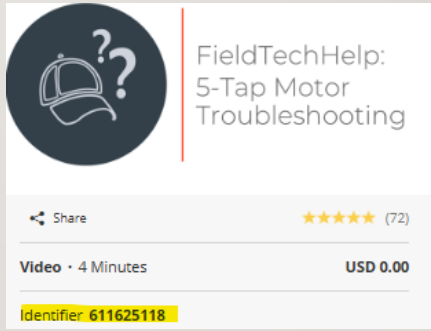


This quick video gives you an overview of the VS 16 Pin Motor. For a deeper dive, login to the LMS and take the eLearning course: Variable Speed Motors: Operation and Troubleshooting.

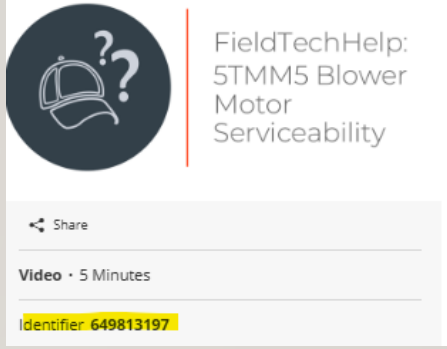
Course code: 593082470



This quick video gives you an overview of the VS Serial Port Motor.



In this short video, it will go through the troubleshooting steps for a constant torque motor.



•After watching this video, you will be able to: remove the blower assembly from a 5TMM5 air handlers without having to take out the coil.

Newer Technician courses (page 1 or 2) :



LEARNING PATH
SELF-PACED

Installation Technician Program

Learning Path
Installation Technician Program - Self-Paced (Trane)

This program is designed to help Installation Technicians develop key skills needed to reduce callbacks and improve first time installation success. We will tackle the fundamental installation practices such as brazing, wiring, configuration, and proper commissioning procedures for refrigeration and furnace operation.

As this is a learning path, it does not have a specific course code. Please search for **"Installation Technician Program - Self-Paced (Trane)"** in the LMS search bar.



LEARNING PATH

101 Technician: Fundamentals

Learning Path
101 Technician: Fundamentals

Courses selected for technicians who want to expand their knowledge and understanding of HVAC fundamentals.

Courses such as:

- HVAC Basics
- Proper brazing
- Proper charging
- Spine Fin coil repair
- And much more.

As this is a learning path, it does not have a specific course code. Please search for **"101 Technician: Fundamentals)"** in the LMS search bar.



LEARNING PATH

101 Technician: Electrical

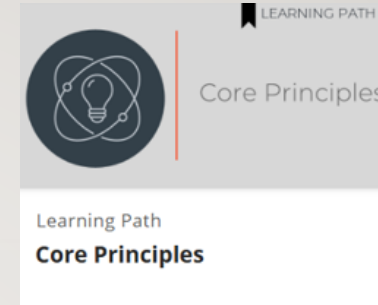
Learning Path
101 Technician: Electrical

Courses selected for technicians who want to expand their knowledge and understanding of electrical fundamentals of HVAC.

Courses such as:

- Electrical Wiring for System Installations
- Variable speed motor: operation and troubleshooting
- And much more.

As this is a learning path, it does not have a specific course code. Please search for **"101 Technician: Electrical)"** in the LMS search bar.



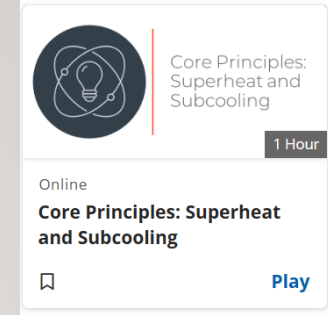
LEARNING PATH

Core Principles

Learning Path
Core Principles

Covers all the important Core Principles courses, including Ohm's Law, Properties of Air, Basic Refrigeration, Basic Heat Pump Operation, Basic Cooling systems, and more. It provides a comprehensive foundation of knowledge in the field of HVAC systems.

As this is a learning path, it does not have a specific course code. Please search for **"Core Principles"** in the LMS search bar.



Core Principles: Superheat and Subcooling

1 Hour

Online

Core Principles: Superheat and Subcooling

Play

This course is designed as an introduction to the core principles of Superheat and Subcooling. In this course, you will learn about the properties of refrigerant in a vaport compression system.

Objectives

- Define Superheat
- Explain Subcooling
- Describe how to measure Superheat and Subcooling

• **Course Code: 550625073**

Newer Technician courses (page 2 of 2):



In this course, the technician will compare an EEV to a TXV to gain an understanding of EEV operation using two temperature sensors. This course will move through a series of troubleshooting steps to determine if a failure is within the valve body, the stepper motor or the sensors on the coil.

Course code: 613094622



In this course, the technician will compare an EEV to a TXV to gain an understanding of EEV operation using two temperature sensors. This course will move through a series of troubleshooting steps to determine if a failure is within the valve body, the stepper motor or the sensors on the coil.

Course code: 613094622



Video

FTH: Stepper Motor Troubleshooting

This video discusses the troubleshooting steps to ensure the EEV stepper motor is working properly.

Course code: 632144824



Video

FTH: Temperature Sensor Troubleshooting

Description

This video covers the evaluation and troubleshooting of the temperature sensors that control the EEV operation and super heat.

Objectives

This video covers the evaluation and troubleshooting of the temperature sensors that control the EEV operation and super heat.

Course code: 613929153

- 24V SINGLE AND MULTI-SPEED COURSES (PAGE 1 OF 2)::



LEARNING PATH
SELF-PACED

Installation
Technician
Program

Learning Path
**Installation Technician
Program - Self-Paced (Trane)**

This program is designed to help Installation Technicians develop key skills needed to reduce callbacks and improve first time installation success. We will tackle the fundamental installation practices such as brazing, wiring, configuration, and proper commissioning procedures for refrigeration and furnace operation.

As this is a learning path, it does not have a specific course code. Please search for "**Installation Technician Program - Self-Paced (Trane)**" in the LMS search bar.



LEARNING PATH

201 Technician

Learning Path
201 Technician

This learning path courses selected for technicians who want to expand their knowledge in advanced topics such as variable speed outdoor units, zoning and deep dive training for expansion valves and variable speed motors

- 8 courses on air handler.
- 11 on outdoor products.
- 5 on airflow & zoning.
- 10 on refrigerant.
- 8 on ductless.

As this is a learning path, it does not have a specific course code. Please search for "**201 Technician**" in the LMS search bar.



Refrigeration
Charging and
Commissioning

1 Hour

Online
**Refrigeration Charging and
Commissioning**

understand the proper refrigeration charging methods to deliver an efficient and reliable system for the homeowner.

Course code: 603974803



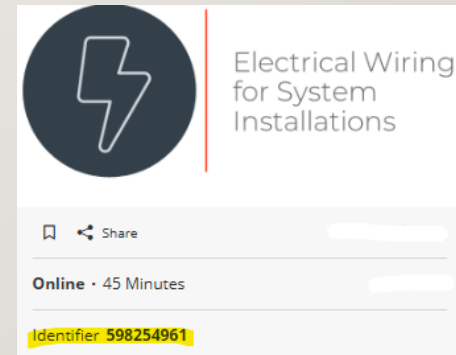
FieldTechTalk:
17 SEER Multi-
Speed AC and
Heat Pump
Introduction

47 Minutes

Recorded Webinar
**FTT: 17 SEER Multi-Speed AC
and Heat Pump Introduction**

Introduction of the new 17 SEER multi-speed unit focusing on operation and fault codes.

Course code: 644638854



Electrical Wiring
for System
Installations

Share

Online · 45 Minutes

Identifier **598254961**

In this course, you will learn why proper control wiring is critical for system staging, air flow & overall operation. After completing this course, you will understand the importance of field wiring with a focus on low voltage control wiring for AC's, Heat Pumps.

24V single and multi-speed courses (page 2 of 2) :



FieldTechTalk:
EEV (Part 2) -
Fault Codes &
Troubleshooting

1 Hour

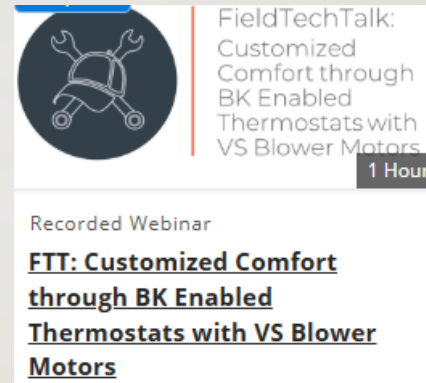
Recorded Webinar

FTT: EEV (Part 2) - Fault Codes & Troubleshooting

Possible failure modes of electronic expansion valve control systems.

Course code : 624103429

Trane's Integrated Dehumidification Solution (IDS) using BK wire, provides year-round comfort at the lowest upfront cost for your homes. By combining a unique Trane thermostat control, with any of our outdoor heat pumps or air conditioners and variable-speed air handlers, you can automatically maintain home comfort levels based on user settings of low/medium/high.



FieldTechTalk:
Customized
Comfort through
BK Enabled
Thermostats with
VS Blower Motors


1 Hour

Recorded Webinar

FTT: Customized Comfort through BK Enabled Thermostats with VS Blower Motors

how to get customized comfort by using BK enabled thermostats with Variable Speed blower motors.

Course Code : 618058808



FieldTechHelp:
Benefits of BK

6 Minutes


Video

FTH: Benefits of BK

After watching the video, you will be able to explain how variable speed blower motors can be customized through BK to adjust airflow performance beyond typical default settings

Course code: 646860721

A2L courses:



FieldTechTalk:
A2L Installation /
Service Procedures
and Requirements
(Part 2)

1 Hour

Recorded Webinar

**FTT: A2L Installation / Service
Procedures and Requirements**

Stringent installation & service procedures, refrigerant detection & field wiring, and refrigerant for A2L 454B equipment.

Course code: 633040249



FieldTechTalk:
24 Volt Wiring for
A2L Mitigation

5 Minutes

Video

**FTH: 24 Volt Wiring for A2L
Mitigation**

Evaluate proper control wiring for mitigation with A2L refrigerants.

Course code: 636629650



FieldTechHelp:
Mitigation
Sensor Location
& Control Wiring


25 Minutes

Video

**FTH: Mitigation Sensor
Location & Control Wiring**

Proper sensor location & control wiring for different indoor coils and control board designs.

Course code: 647461594



FieldTechTalk:
Mitigation
Control
Troubleshooting

4 Minutes


Video

**FTH: Mitigation Control
Troubleshooting**

Review mitigation fault LEDs and diagnostic paths with 24 volt and Link systems.

Course code: 636629651

LINK – XV COMMUNICATING SYSTEM COURSES:



Variable Speed Outdoor Product
FULL SERIES

EARN YOUR VARIABLE SPEED CERTIFICATE: 5 Hours

Online Course code: 643675857

Variable Speed Outdoor Product Technical

Variable Speed course! This course is designed to teach dealers and technicians proper application, installation, and troubleshooting for Trane variable speed outdoor products. Receive 8 NATE hours.

To sell this equipment, you must complete the XV LINK Variable Speed course on the online. Our goal is to ensure that every technician feels confident and comfortable working with this type of equipment to achieve the best results for the homeowner.

Every technician involved in installing and servicing this equipment must complete the online course to receive FSR support and meet knowledge and safety requirements.

Please the certificate for each technician to your account manager.



LEARNING PATH

Link Trane® Link


Learning Path

Trane® Link

In this learning path, you will be able to learn about Link from both a sales and technical perspective.

- 2 sales course
- 7 technical courses

As this is a learning path, it does not have a specific course code. Please search for **“Trane Link”** in the LMS search bar.



FieldTechTalk:
Link System
Installation
Overview


Share ★★★★★ (3)

Recorded Webinar • 1 Hour USD 0.00

Identifier 625309106

Link communicating components and installation of the Link communicating system.

After attending this course, you will understand the installation, commissioning and operational differences between our current 850 / 1050 communicating system and the new Link communicating system.



FieldTechTalk:
18 and 20 SEER
Variable Speed
Product Launch
(Part 1)


Share

Recorded Webinar • 1 Hour

Identifier 642020950

In this session, we will discuss R-454B 18 and 20 SEER variable speed heat pump and air conditioners over view.

- After watching this session, you'll be able to: Explain the differences between existing and the new models
- Demonstrate how to sell, install, and troubleshoot the new models



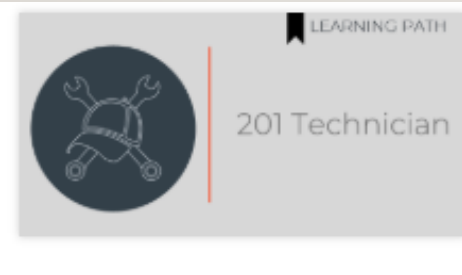
FieldTechTalk:
Link System
Commissioning
and Reports

Share

Recorded Webinar • 47 Minutes USD 0.00

Identifier 625957482

This course will go over the commissioning processes for Link communicating systems, including SmartCharge™ and verification reports.



LEARNING PATH


201 Technician

This learning path courses selected for technicians who want to expand their knowledge in advanced topics such as variable speed outdoor units, zoning and deep dive training for expansion valves and variable speed motors

- 8 courses on air handler.
- 11 on outdoor products.
- 5 on airflow & zoning.
- 10 on refrigerant.
- 8 on ductless.

As this is a learning path, it does not have a specific course code. Please search for **“201 Technician”** in the LMS search bar.

LINK ZONING COURSES:



Trane Link
Zoning


30 Minutes

Online

Trane Link Zoning

In this course they will go over the ins and outs of Link Zoning.

Course code: 636848037



Zoning
Application &
Installation


4 Hours

Online

Zoning Application & Installation

In this course, we evaluate the ACCA procedures and why they are critical for the installation of the Trane zone system, discuss "Excess Air" and the impact to system performance when supply dampers close, and walk through the wiring and configuration for our zoning system and troubleshoot issues if they occur.

Course code: 595239030



FieldTechTalk:
Link Zoning
(Part 1)

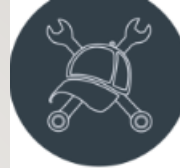
1 Hour

Recorded Webinar

FTT: Link Zoning (Part 1)

Zone application and architecture for Link zoning.

Course code: 629779557



FieldTechTalk:
Link Zoning
(Part 2)

1 Hour

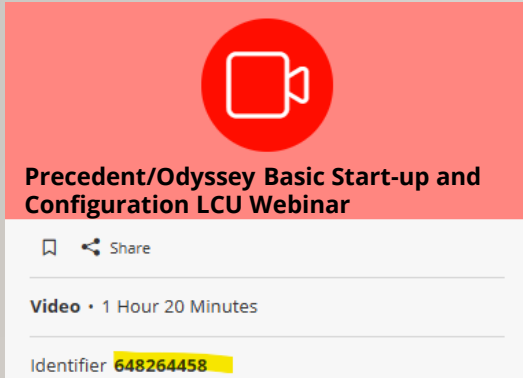
Recorded Webinar

FTT: Link Zoning (Part 2)

installation, configuration and commissioning processes for Link zoning.

Course code: 630620781

LCU - Symbio Odyssey split system courses:



Precedent/Odyssey Basic Start-up and Configuration LCU Webinar

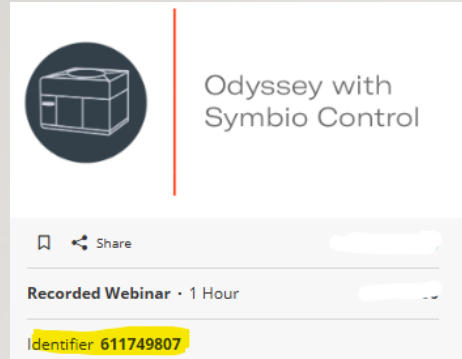
Video • 1 Hour 20 Minutes

Identifier **648264458**

This is an edited version of a recorded webinar on Precedent and Odyssey basic start-up and configuration for Light Commercial Unit contractors.

Objectives

- After this recording, you will be able to: Complete start-up and basic configuration on Precedent or Odyssey light commercial units



Odyssey with Symbio Control

Recorded Webinar • 1 Hour

Identifier **611749807**

Description

In this recorded webinar, you will learn more about the new Symbio control in our Light Commercial Odyssey Split Systems.

Objectives

In this recorded webinar, you will learn more about the new Symbio control in our Light Commercial Odyssey Split Systems.



FieldTechTalk: Odyssey Split-Systems with Symbio 700 Controls

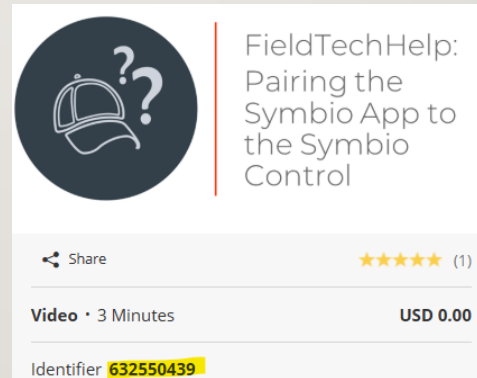
Recorded Webinar

FTT: Odyssey Split-Systems with Symbio 700 Controls - Wiring, Configuration, and Startup

1 Hour

Details on install and the operation of all three Symbio Air Handlers and how they are controlled by a Symbio 700 outdoor A/C or HP.

Course code: 643514879



FieldTechHelp: Pairing the Symbio App to the Symbio Control

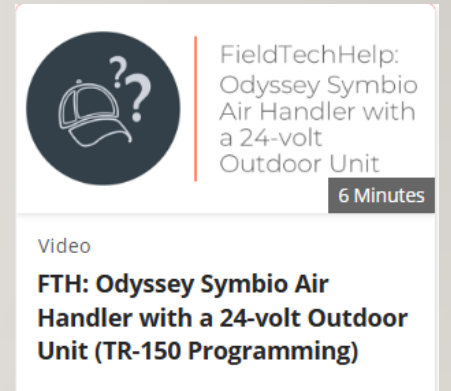
Video • 3 Minutes

USD 0.00

Identifier **632550439**

After watching this video, you will be able to:

- Download the Symbio app
- Pair the Symbio app with the Symbio control board
- Troubleshoot connectivity issues with Symbio



FieldTechHelp: Odyssey Symbio Air Handler with a 24-volt Outdoor Unit

Video


FTH: Odyssey Symbio Air Handler with a 24-volt Outdoor Unit (TR-150 Programming)

6 Minutes

In this video, you will learn how to change a wire harness & configurations in a Symbio air handler to work with a 24-volt outdoor unit.

Course code: 643069316

LCU- Symbio Precedent package unit courses



🔖 Share


Video • 1 Hour 20 Minutes

Identifier **648264458**

This is an edited version of a recorded webinar on Precedent and Odyssey basic start-up and configuration for Light Commercial Unit contractors.

Objectives

- After this recording, you will be able to: Complete start-up and basic configuration on Precedent or Odyssey light commercial units



FieldTechTalk:
Precedent
Package RTU with
Symbio 700
Controls: Wiring,
Configuration, and
Startup

🔖 Share


Recorded Webinar • 1 Hour

Identifier **644200636**

Review the control wiring, board to board communication, and configuration changes when accessories are added like an economizer.

Objectives

- After watching this session, you'll be able to :explain the new style schematics and how they correspond with the configuration menu in the APP
- add accessories and activate them by using the APP



FieldTechHelp:
Pairing the
Symbio App to
the Symbio
Control

🔖 Share

Video • 3 Minutes **USD 0.00**


Identifier **632550439**

Description

This video will show you how to pair the Symbio phone app to a Symbio control board.

Objectives

- After watching this video, you will be able to:Download the Symbio app
- Pair the Symbio app with the Symbio control board
- Troubleshoot connectivity issues with Symbio



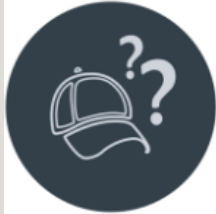
FieldTechHelp:
Symbio 700
Proving Fault

🔖 Share

Video • 28 Minutes

Identifier **641464340**

Compressor proving circuits for Symbio 700 rooftop units & Odyssey split systems.



FieldTechHelp:
Symbio 700
Modbus
Addressing
Procedure

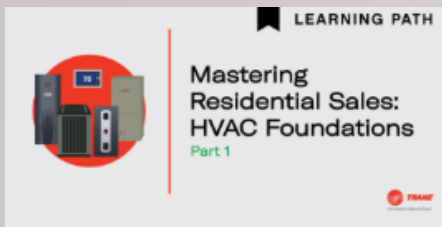
🔖 Share

Video • 11 Minutes

Identifier **645371717**

In this video, you will learn the procedures for addressing a new Modbus communicating device on Symbio 700 units

Sales reps / selling technicians: - Trane

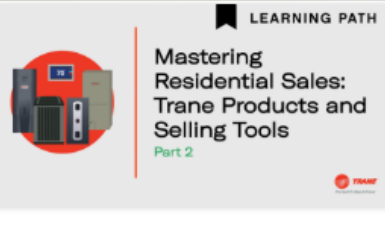


Learning Path

Mastering Residential Sales: HVAC Foundations

Part 1

Embark on a comprehensive journey to learn the fundamentals and system design components of Residential HVAC systems. This learning path is designed to equip you with essential knowledge and skills, covering key aspects such as HVAC systems, components, terminology, air flow, refrigerant cycle, filter performance, homeowner comfort, cooling system components, and basic operations.

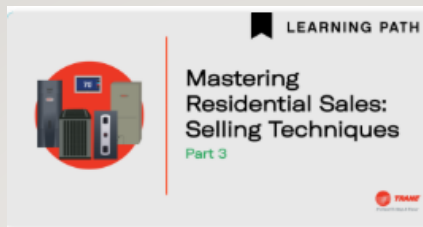


Learning Path

Mastering Residential Sales: Trane Products and Selling Tools

Part 2

Enhance your knowledge of Trane products and selling tools that will help you establish a robust brand presence and close sales using stacking, financing, and quotes.



Learning Path

Mastering Residential Sales: Selling Techniques

Part 3

Get ready to focus on effectively handling objections, nurturing customer relationships, and building trust and credibility.

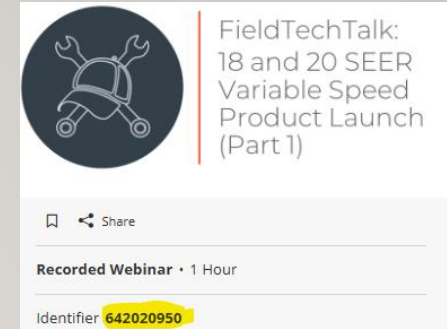
As this is a learning path, it does not have a specific course code. Please search for the course name in the LMS search bar.



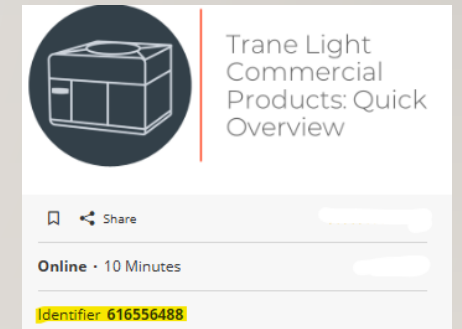
At the end of this course, participants will be able to:

- Explain what Trane Link is and how it works
- Describe the features and benefits of Trane Link for dealers
- Describe the features and benefits of Trane Link for homeowners
- Understand the difference between existing technology and Trane Link
- Understand where to find the Trane Diagnostics mobile app, how to download and where resources are located
- Maximize the Value/Game Plan for the entire Trane ecosystem

Course code : 618433797




In this session, we will discuss R-454B 18 and 20 SEER variable speed heat pump and air conditioners over view.



Trane Light Commercial Products: Quick Overview

Sales reps / selling technicians – RunTru



From Consultation to Installation:
**Mastering RunTru®
Selling**

🔖 Share

Online • 45 Minutes USD 0.00


Identifier **643030362**

Description

Learn why incorporating RunTru into your product lineup can provide a reliable, cost-effective solution that appeals to a broad customer base, helping you achieve your targets more efficiently.

Objectives

- After taking this course, you will learn;
- How to bring up RunTru to homeowners
- A great way to format your good/better/best proposal
- How financing and stacking can help your sale



**Get to know:
RunTru A5HL5
Side Discharge
Heat Pump**

🔖 Share

Online • 20 Minutes USD 0.00


Identifier **646661111**

Description


Introducing the game-changing RunTru A5HL5 Side Discharge Heat Pumps

Objectives

After taking this course, you will know more about the features, benefits and technical details of the RunTru A5HL5 Side Discharge Heat Pumps.



FieldTechTalk:
Ductless
Application (Part 1)



FieldTechTalk:
Ductless
Diagnostics (Part 2)

🔖 Share

Recorded Webinar • 1.5 Hour USD 0.00

Identifier **631825309**

🔖 Share

Recorded Webinar • 1 Hour USD 0.00

Identifier **631958591**

In this 1-hour session, They will discuss ductless application design. How to avoid misapplying I to I system and multizone systems.

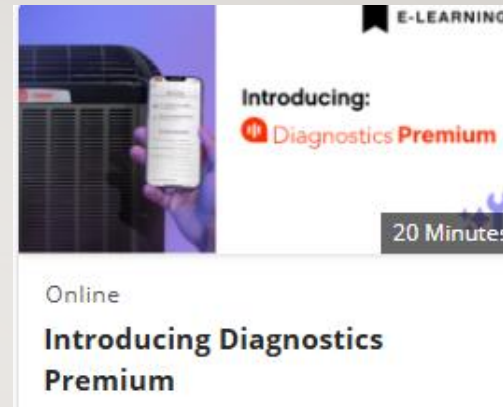
In this 1-hour session, They will discuss ductless diagnostics and troubleshooting.

Trane Diagnostics :



The "Trane Dealer Diagnostics Discussion Guide" is a specialized course for HVAC professionals focused on Trane systems. It covers diagnostic tools, techniques, and software for troubleshooting and maintaining Trane equipment, including the Trane Diagnostics remote monitoring system. This system enables Trane dealers to access real-time performance data from compatible HVAC systems, allowing technicians to proactively identify and solve problems, troubleshoot issues remotely, send automated alerts for maintenance or malfunctions, and even perform some fixes without an on-site visit. The course includes practical discussions and case studies to enhance problem-solving skills and technical knowledge, making it essential for Trane dealers and service technicians to resolve problems faster and more efficiently for homeowners.

Course code: 623437423



Trane Diagnostics Premium is a paid subscription service for Trane dealers that offers advanced features beyond the free Trane Diagnostics. It includes an AI-powered Tech Assistant, extended system runtime history for a years worth of data instead of just 30 days. Maintenance trend analysis, and enhanced customer communication tools to help technicians anticipate issues, reduce downtime, and provide more proactive and efficient service.

Course code: 650355335

Virtual Factory Tours:



Trane makes air conditioners, heat pumps, and furnaces in its Tyler, Texas factory.

Course code : 617853816



See the auto braze area in action, watch a Hyperion and standard air handler unit assemble and more.

Course code :627940603

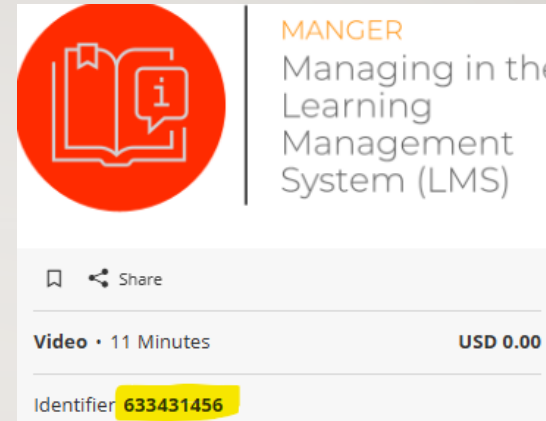
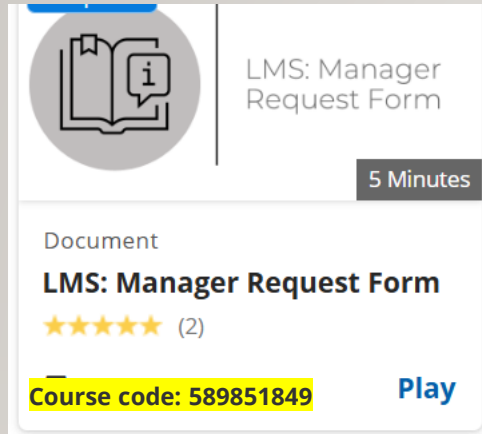


See tube bending in action, watch a furnace assemble and so much more.

Course code :627940858



LMS manager Steps :Want to become an LMS manager and assign courses to your technicians with preset completion dates?



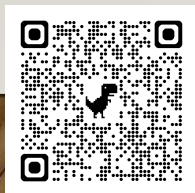
In order to get LMS manger access you will have to go into the course. It will then download an excel file. Then fill out the technicians you want to have access to assign courses. They must already have a partners portal login, which is the same login they use for the technician app. Which can be found in the admin list in partner portal site (<https://partners.trane.com/>)

Email the list with your information to request LMS manager access.

Once they confirm the LMS manager access setup. Refer to the next course "Learning Management System (LMS) Manager Guide."

LearningResources@tranetechnologies.com

All technicians need the app. They will need Trane partner portal login. The QR code below is a step-by-step guide on how a office admin can grant access to the Trane partner portal and to the tech app.



The manager guide includes the following:

- Enroll a Direct Report in a Course
- Create and Enroll a Direct Report in a Manager Learning Path
- Run Reports for Direct Reports
- My Employee is Not Listed Under My Team Home
- Create an LMS Learner Account
- Expire an LMS Learner Account
- Update Manager Information for an LMS Learner Account

Objectives

After viewing this document, you will be able to navigate the manager role within the LMS. You will learn how to assign courses to your employees, create and assign Learning Paths, run reports, view learning progress for employees, and create/expire a learner account.