

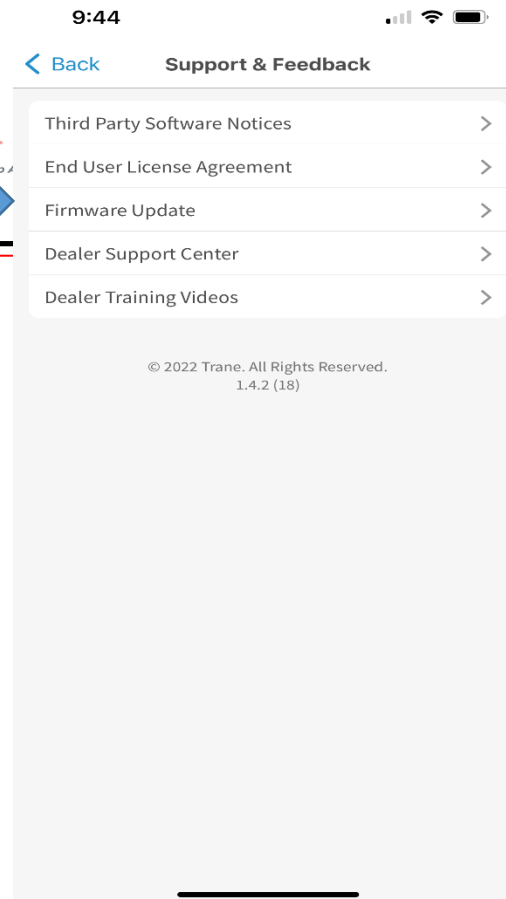
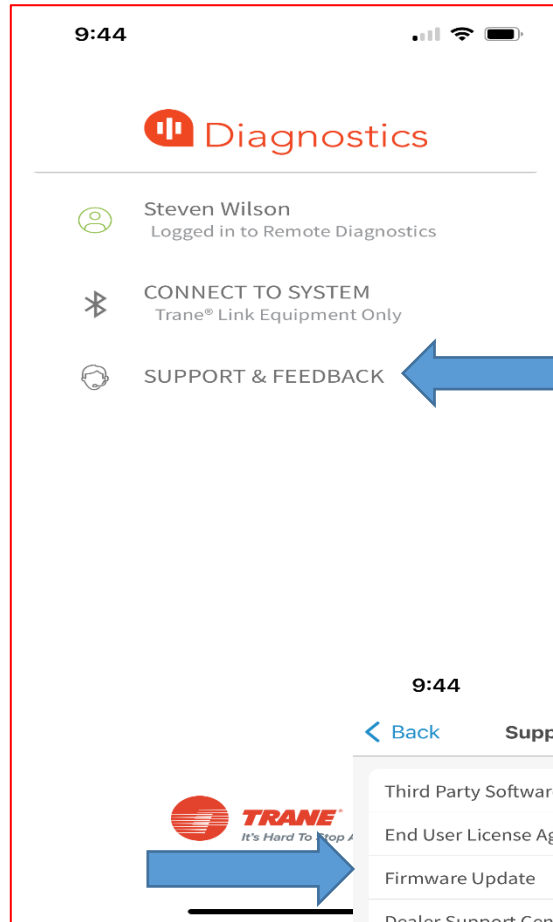


Tech Tip



Link Software Update Offline

In order for you to update a Link system that is not online or that needs an immediate update, you will need to have the Diagnostics app. See page 3 for the QR code in order to download the app.



Once the app is on your phone and you open it up, to the right you will click on support and feedback as seen in the top picture. The new screen will appear and you will need to click on Firmware update as seen in the picture on the bottom right.

Field Service Representative Contact

SW FL 239-277-0344; Option 3

SE FL 954-421-7133; Option 2

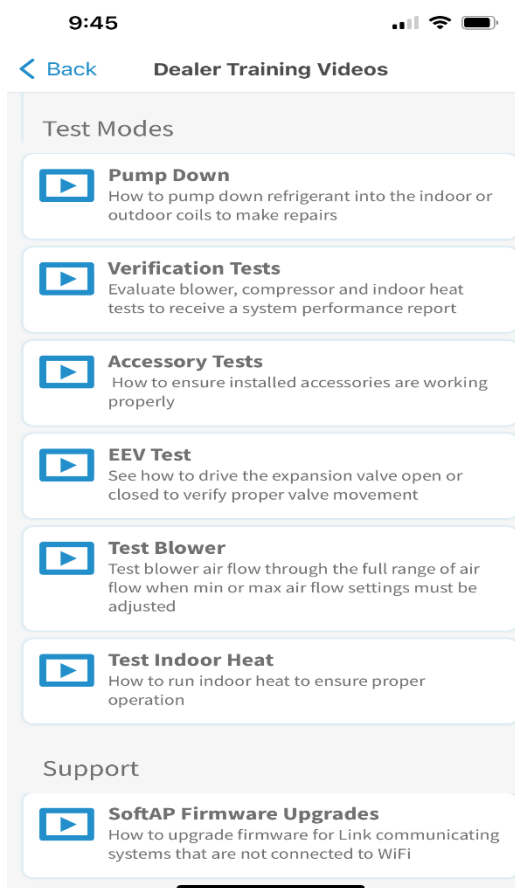
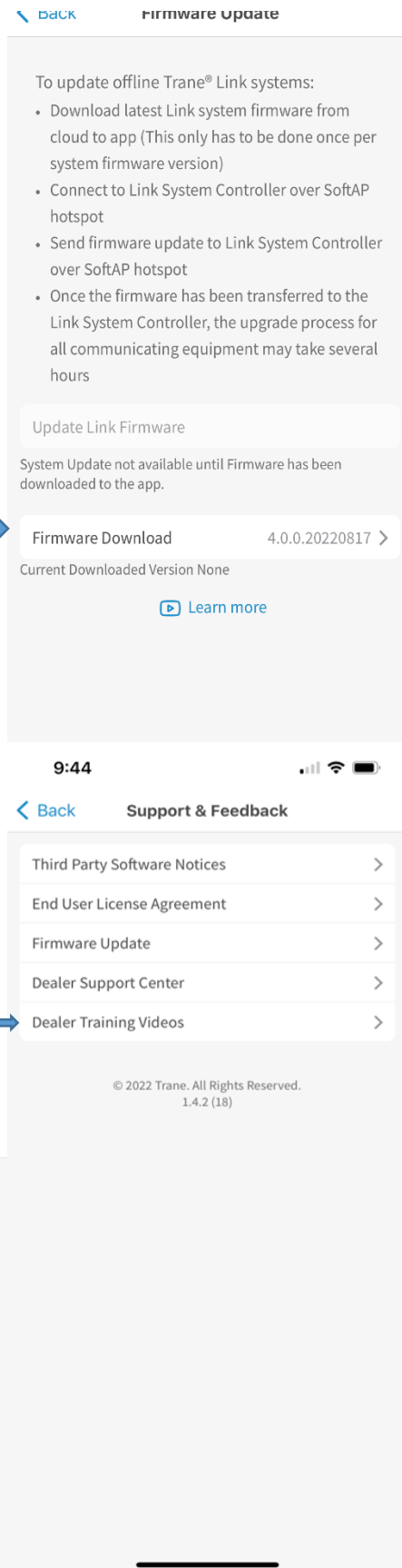
N FL 844-358-7263; option 2

Software update for Link

The next screen will pop up in the top right that will show the latest firm ware and you will need to click on it to down load it to your phone, this process should only take a few minutes.

I suggest to watch the video link in the support and feedback page as shown to the right, when you scroll down just click on the Firmware upgrades and it will take you through a step by step process of updating the firmware through the app.

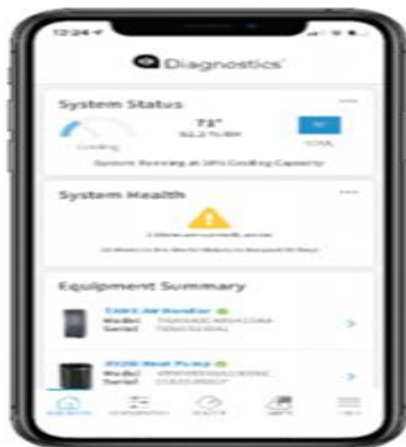
On the last page has the video.



SCAN WITH A PHONE CAMERA



Wait! Are you connected?



Use the American Standard® or Trane® Diagnostics app to get connected to this equipment.

- ⚠ Realtime alerts
- ✅ System verification
- 🔧 System configuration
- 📶 Sensor monitoring



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