



How to verify and upgrade software via SoftAP for Link HUB/UI offsite



Prior to installation verify the software on the System Controller(HUB) and Thermostat(UI) which should be shown on the HUB box via a sticker.



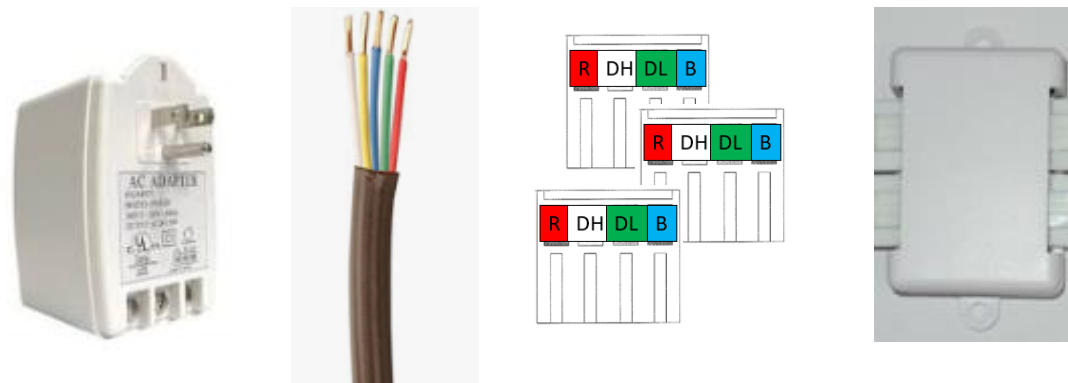
Why does this need to be done?

Depending on the outdoor unit, indoor unit, accessories and the software on the HUB as well as UI. An upgrade may be necessary for the HUB and UI to recognize all other components.

The chart shows the software needed for different components.

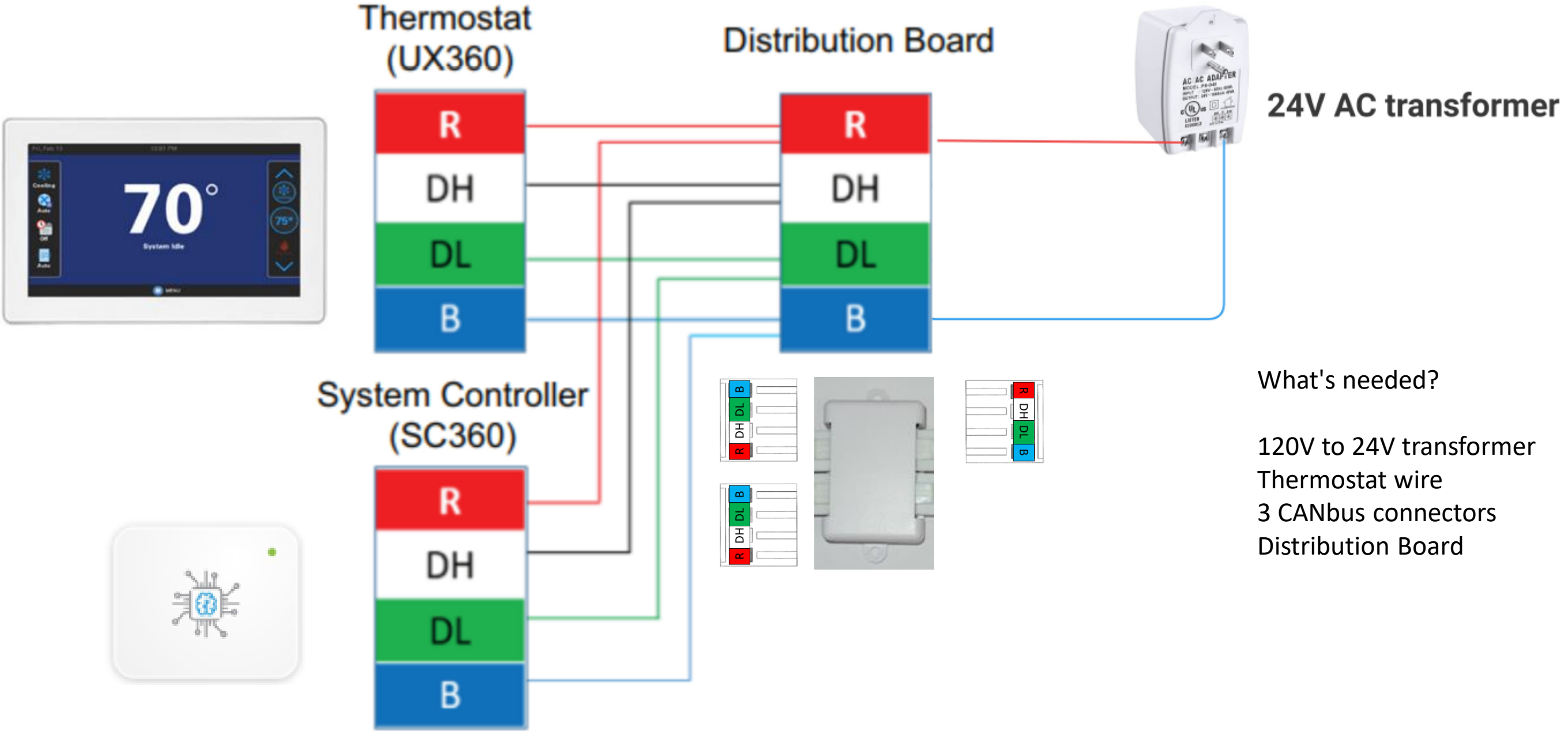
Following will be needed to be able to update the HUB and UI offsite prior to installation.

- 120V to 24V transformer
- Thermostat wire
- 1-3 CANbus connectors
- Distribution Board – optional



Supports
1.0 system software. Heat Pump and TAMX only
2.0 system software. Heat Pump, AC and TAMX
3.0* system software. Heat Pump, AC, TAMX and S8V2
4.0 system software. Heat Pump, AC, TAMX, S8V2 and Zoning
4.3* system software or greater needed for XV17 OD unit

Desk setup with Distribution board

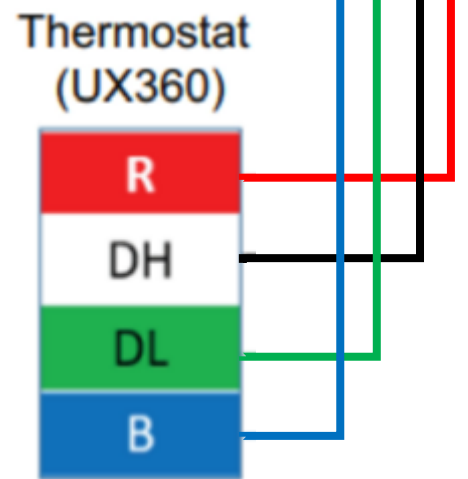
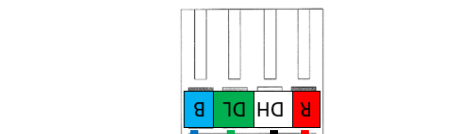
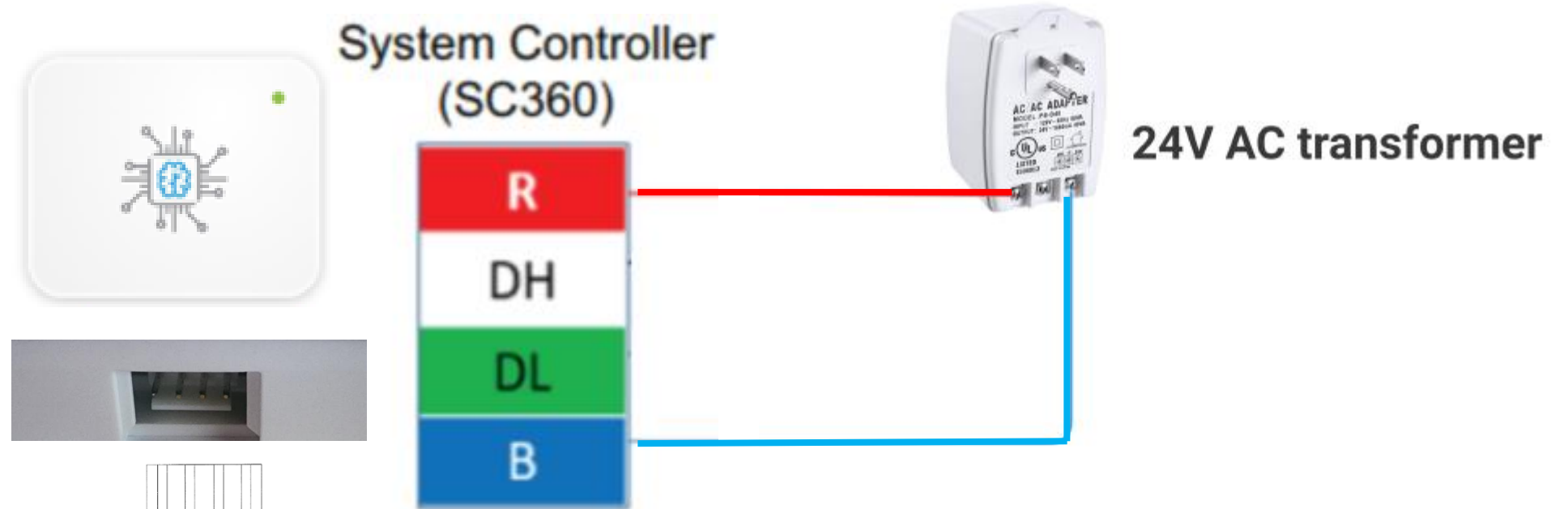


24V AC transformer

What's needed?

- 120V to 24V transformer
- Thermostat wire
- 3 CANbus connectors
- Distribution Board

Desk setup without Distribution board



What's needed?

- 120V to 24V transformer
- Thermostat wire
- 1 CANbus connectors

Upgrade via SoftAP

Wait!
Are you connected?



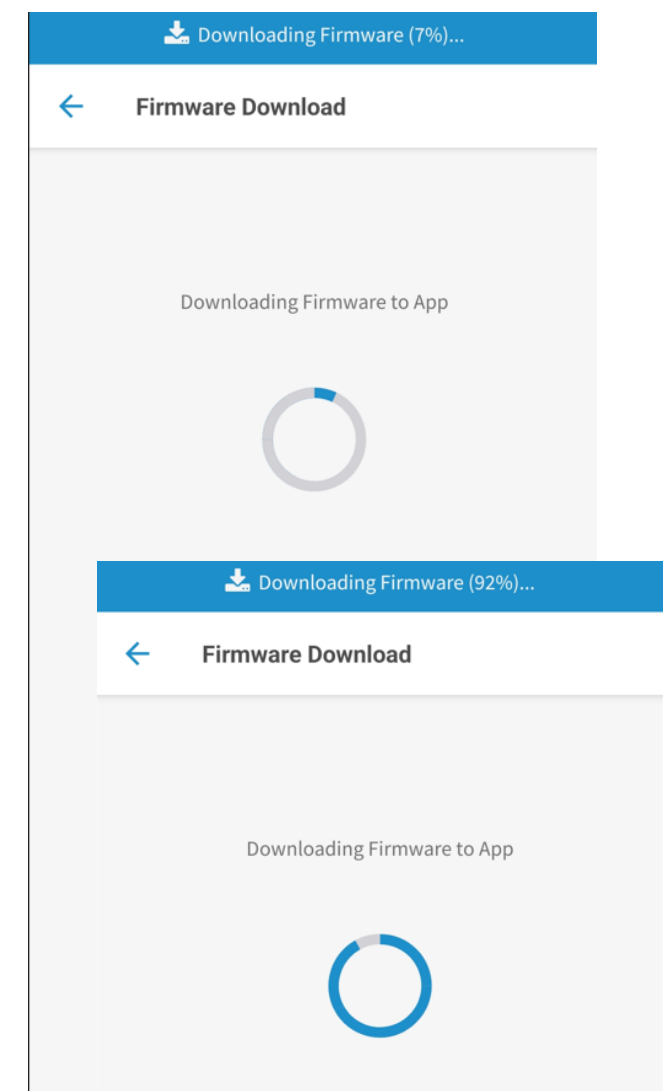
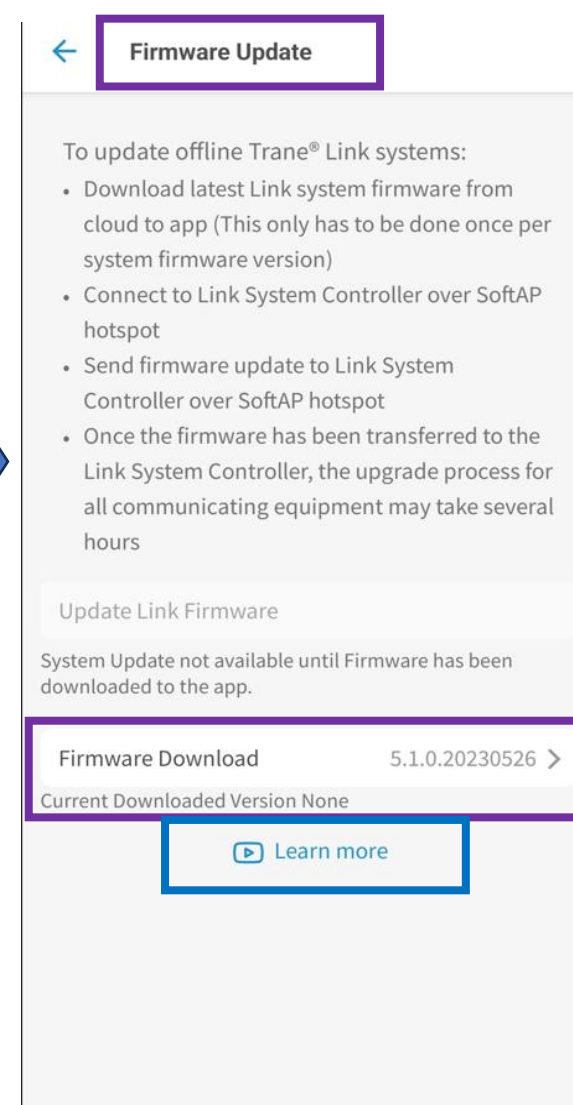
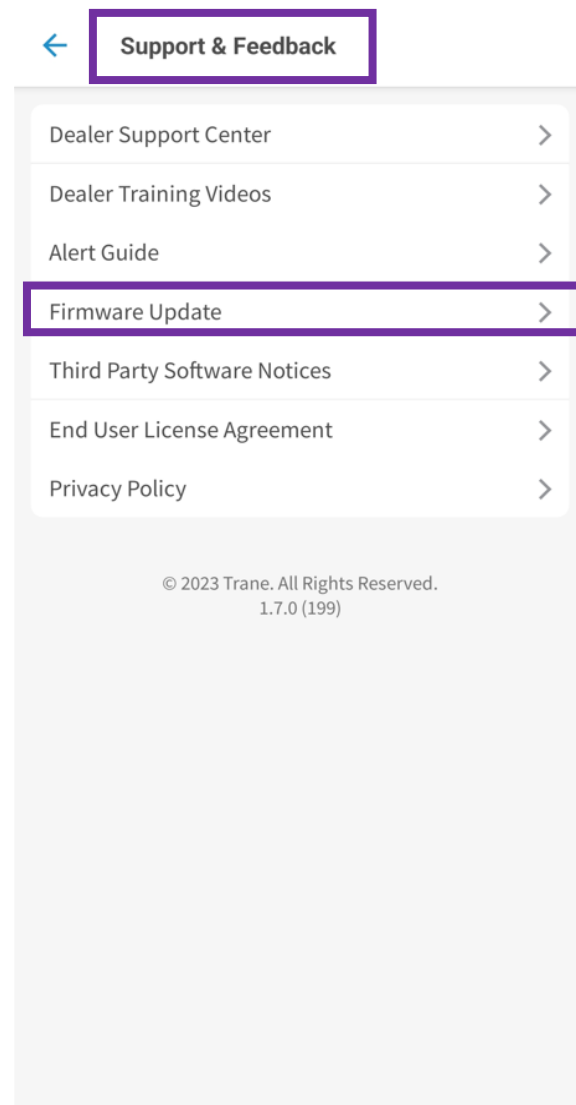
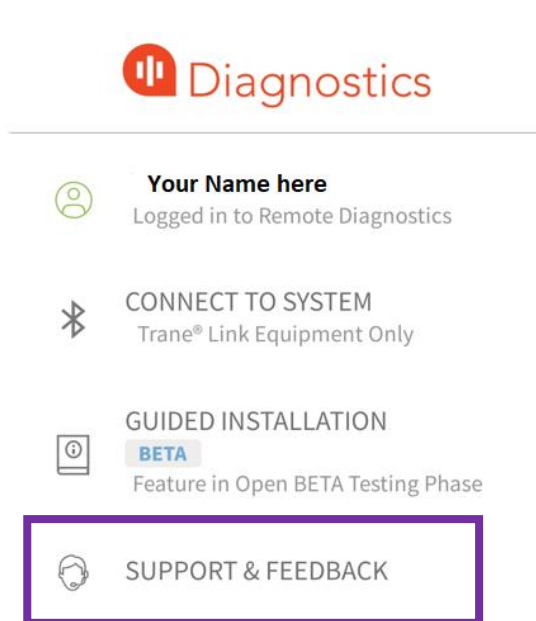
Download Trane diagnostic app on your smart device
Same log in and password for comfortsite.com is used for app

Login using your comfortsite.com credentials and then click on **Support & Feedback**.

Once in **Support & Feedback**. Go to **Firmware Update**

Please view **supporting video** prior to downloading firmware.
Firmware Update will show available firmware **as well as what is currently on your smart device if any.**

Download Firmware, should only take a few mins.



Upgrade via SoftAP

Once Firm is downloaded, Connect to the System Controller(HUB) following the instructions provided. You will need the password that is shown on the Hub label located on the device and manual. It is case sensitive.

It will take a few mins to upload software from your smart device to the HUB. Once completed your smart device does not need to remain connected. It will take several hrs for the update to be unpacked and installed in the HUB and UI as well as any other components. Ensure that both components have power during that time. Connect to hub via diagnostic app or view on the UI in Summary table confirm the devices software.

Firmware Download Complete (100%).

Successfully Downloaded Firmware to

System Update

To connect to the System Controller, You must do the following step(s)

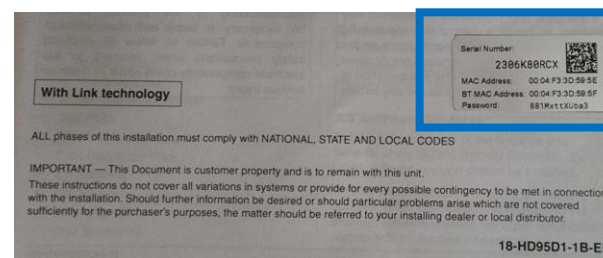
Rear view of the System Controller

- Press and hold the button on the System Controller for at least 6 seconds
- Access your phone's Wifi Settings
- Connect your phone to the System Controller's hot spot named hvac_XXXXXX
- XXXXXX matches the last 6 characters of the MAC ID (from the System Controller label)
- Enter 12-digit Password (from the System Controller label)
- Note: the password is case sensitive and is NOT the same as the MAC ID
- Return to this screen

Approximately 2 minutes.

Connect Later

Next



Dashboard

Initiating Upgrade

App may disconnect and reconnect as equipment is updating. The update will take several hours. When complete the system will reboot with the new firmware.

Dashboard

Equipment Summary

- SC360 System Controller** ✓
Model TSYS2C60A2VVUCA
Serial 2306K80RCX
Status: **Connected**
Software: 5.1.0.230526
Date: 07/26/2023
Enrollment Status: Not Enrolled
- XV18 Air Cond.** ✓
Model 4TTV8X48A1000AA
Serial 224448A7HF
- TAMX Air Handler** ✓
Model TAMXA0C60V51DAA
Serial 21464N4B1V
- UX360 Thermostat** ✓
Model THUI2360A200UAA
Serial 2149DLAK5X
Status: **Connected**
Software: 05.01.00.230526
Date: 07/26/2023

DASHBOARD TEST MODES MONITOR ALERTS MENU