



# Tech Tip

## April 2026



## Error Code 114.12 “Invalid ID Model Number”

When installing a **STEMC/5TAMX** air handler in either 24v or Link communication mode, you may be greeted by an alert code when logging into the Technician App at startup.

Some of these air handlers have shipped without a Model number configured in the Air Handler Control **(AHC)** board which will cause this alert code.

The solution to this alert code is simple:

- Log into the Technician App (if Link equipment) or connect to 24v equipment.
- Click “Configuration” in the bottom right corner.
- Then, click “General”
- Scroll down to the bottom of the page and select the air handler model # which will be listed as **“NOMODELNUM”**
- Select the Model Number of the equipment that you have in front of you. ***The Technician App needs to be updated to the current version for all Model Numbers to populate.***

After you select the correct model number the AHC/Technician App will reboot and the alert code will disappear.



← Configuration

General >

Enter your dealer code, name the system and restore factory defaults.

Indoor Model Number

TAMXA0A24V21DAA >

Indoor Serial Number

TENDSERIAL ✎

### Indoor Model Number

TAMXA0A24V21DAA
TAMXA0B30V31DAA
TAMXA0C36V31DAA
TAMXA0C42V41DAA
TAMXA0C48V41DAA
TAMXA0C60V51DAA
5TAMXB02AV21DAA
5TAMXC03AV31DAA
5TAMXD04AV31DAA
5TAMXD05AV41DAA



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